June 14, 2022

The Bay at Garden View Achieves 2022 AHCA/NCAL Bronze National Quality Award
National Award Signifies a Formal Commitment to Continuous Improvement in Quality Care

The Bay at Garden View Assisted Living Center has been recognized as a 2022 recipient of the *Bronze – Commitment to Quality Award* by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL) for its commitment to improving the lives of residents through quality care. The distinction is the first of three progressive award levels through the AHCA/NCAL National Quality Award Program. The program, presented by the leading association in long term and post-acute care, honors providers across the country that have demonstrated their commitment to improving quality of care for our nation's seniors and people with disabilities.

"On behalf of the hard-working Team at The Bay at Garden View, we are proud to be recognized with a Bronze National Quality Award," said Terri Hunt, Administrator of The Bay at Garden View Assisted Living Center. "This Award recognizes the significant effort that our entire Team has done as a community facility to advance the quality of care we provide to the older adults whom we are honored to serve."

Created by AHCA/NCAL in 1996, the National Quality Award Program is a rigorous three-level process that is reviewed and judged by trained experts against a set of nationally recognized standards for organizational excellence. The standards of the *Baldrige Performance Excellence Program* help organizations achieve superior performance to improve quality of life and care of long-term care residents and staff.

Providers begin the quality improvement process at the Bronze level, where they develop an organizational profile with essential performance elements such as vision, mission statement, and key strengths and challenges. Bronze applicants must also demonstrate their ability to implement a sustainable performance improvement system. Trained examiners review each application to determine if the center has met the demands of the criteria. As a recipient of the *Bronze - Commitment to Quality* award, The Bay at Garden View may now move forward in developing approaches and achieving advanced levels of performance that meet the *Silver - Achievement in Quality* award criteria.

"Quality care is always top of mind for providers, and this achievement celebrates the commitment and fortitude of The Bay at Garden View to find ways to enhance the lives of its patients and residents," said the AHCA/NCAL National Quality Award Board of Overseers Chair Tammy Kelly. "I hope The Bay at Garden View serves as a model for other centers to begin a formal process to continually reflect on and improve its delivery of quality care to staff, seniors, and individuals with disabilities."

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The awards will be celebrated during AHCA/NCAL's 73rd Convention & Expo in Nashville, Tennessee, on October 9-12, 2022.

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ABOUT AHCA/NCAL
The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 14,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers, and homes for individuals with intellectual and development disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail older adults and individuals with disabilities who receive long-term or post-acute care in our member facilities each day. For more information, please visit www.ahcancal.org.

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